HOUSING

Q&A

Question: Can I have a tour of student housing? Answer: Yes, you may request a tour of student housing. Appointments must be made for a tour. Call Housing at 608-822-2366 to set up an appointment.

Question: Can I pick who I want to live with or how do you assign roommates? Answer: If you know someone who is also attending Southwest Tech and you would like to live in the same apartment, you will have a chance to indicate that in your lease documents. Otherwise, all students fill out a Lifestyle Survey and we match roommates according to how students answer the survey questions.

Question: Do you have co-ed apartments? Answer: We will assign males and females to the same apartment ONLY if all parties are in agreement with the living arrangements. Question: Are the apartments furnished? Answer: The apartments are not furnished. Refrigerators and stoves are the only items provided. To see a list of recommended items to bring to housing, please review the <u>What</u> <u>To Bring To Southwest Tech</u> <u>handout</u>.

Question: Are utilities included? Answer: There is a monthly utility allotment included in the rent. Currently, for the 2-person apartments the allotment is \$160; for the 4-person apartments it is \$180. This includes water, sewer, heat, electric, and garbage. Should an apartment exceed their monthly allotment, all residents in the apartment would split the amount of the overage equally.

Question: Are TV and Internet available? Answer: TV is not included. Students must contract with a local provider for those services. You will want to discuss with your roommates. We are in the process of exploring options for internet to be provided to all apartments; however it is not available at this time. We will keep residents updated. Question: Do the apartments have washers and dryers? Answer: No, the apartments do not have washers and dryers. However, there is a laundry facility located in the basement of the Sixplex apartment building that is open to all housing students. The cost is \$1 to wash and \$1 to dry.

Question: Is parking available and do we have to pay for a permit? Answer: <u>FREE</u> Parking is available at housing.

Question: When is move-in and move-out? Answer: Generally, move-in is the week before classes start in August.

Question: Who do I contact if I need help at housing or need something fixed? Answer Students may contact one of the Resident Assistants that live at housing or the Housing Office if they have questions, concerns, or need something in the apartment fixed. The Resident Assistants are available during the evenings and weekends to assist students after normal business hours.

Question: What do I do if my roommate and I aren't getting along? Answer: You need to set

boundaries and rules with your roommate as soon as you move in. If you and your roommate are not getting along, you must first try and talk to your roommate about any issues you are having. If that doesn't work, contact one of the Resident Assistants for help. Question: Is housing closed during holiday breaks or can students still stay in the apartments? Answer: Housing does not close for holiday breaks. Students are allowed to stay as they wish.

Question: How do I pay my rent: monthly or by semester? Answer: When students sign their lease, they will choose what type of payment option they would like. **Option 1 is to pay the full amount** for the semester up front at the start of each semester. Option 2 is to pay in 2 different installments each semester: one at the beginning of the semester and the second the same day financial aid is disbursed (typically late September and February). Semester rent must be paid in full by the financial aid disbursement date.

Question: Do I receive a rent bill so I know how much I have to pay? Answer: The amount you owe for rent will be included on the bill you receive from the college.

Question: Can I use financial aid to help pay my rent? Answer Yes, grants and student loans can help cover the cost of your rent. However, you need to make sure you are receiving enough financial aid to cover both tuition and rent. The college will apply financial aid to tuition, books, and fee costs first; the amount of financial aid left after paying these costs may be used to pay your rent. The remainder of your rental payment will then need to be made out of pocket.